

BE PREPARED FOR HURRICANE SEASON

HURRICANE
SEASON
INFORMATION



Main Branch: (504) 834-1190
Toll-Free: (888) 834-1190
Evacuation Email: info@bnoinfo.com
www.bankofneworleans.net

THINGS YOU SHOULD DO TO PREPARE:

1. To ensure uninterrupted access to your checking account, apply for an **ATM Card** which allows you to withdraw cash from participating ATM machines. For even greater access to your checking account, including locations where out-of-town checks may not be accepted, apply for our **Bonus Check Card**, which gives you the ability to make purchases wherever MasterCard is accepted as well as to withdraw cash from any ATM location.
2. Make sure you know your PIN number for your **ATM Card** or your **Bonus Check Card**. If you do not know your PIN number, please contact a Savings Officer to have a new PIN ordered ASAP. If you lose your card, the Lost/Stolen number is 1-800-554-8969.
3. Use Bank of New Orleans' **FREE Internet Banking** to access your accounts via our website at www.bankofneworleans.net. If you do not have **Internet Banking** make sure you sign up **BEFORE** the storm. With **Internet Banking** you can check your account balances, transfer funds between accounts, make loan payments, research check status, and more – from *anywhere!* All you need is Internet access. **Existing Internet Banking customers, make sure to access your account at least every six months in order for it to remain active.**
4. Sign up for **Online BillPay** from Bank of New Orleans! Just like **Internet Banking**, you can stay on top of your bills no matter where you are. No more worries about falling behind on your payments or worrying if an interrupted mail service will deliver your payments on time. With **Online BillPay** you simply go online and set up your bills to be paid—you're in control!
5. Keep our **24-Hour ACCESS LINE** number handy: **1-888-466-4664** With one call from any touch-tone telephone you can get information on your accounts so you can monitor recent account activity, transfer funds between accounts, check balances, and hear current rate information.
6. Make sure you have **Direct Deposit** set up. When mail service is disrupted, you're displaced from your employer, or simply have no way to get to the bank, **Direct Deposit** ensures that your deposit is automatically and securely deposited into your account for you. You can have payroll deposits, Federal government benefits, pension, annuity, and more automatically deposited into your account.
7. Be sure to bring important documents and essentials with you when evacuating such as your driver's license, insurance papers, checks, ATM/Debit Card, deposit slips, account information, tax papers, credit cards, utility bills (for proof of residence) and any prescriptions. And remember that even if your cell phone service goes out, text messaging may still be available.

Bank of New Orleans will keep its website up to date with the latest information after a storm to assist you with where and how to contact us.



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